AKAGERA NATIONAL PARK RWANDA

ACCOMMODATION: INTERNATIONAL GUESTS – PER PERSON PER NIGHT	LOW SEASON	HIGH SEASON
2025 Low season: 01 March - 31 May & 01 Oct - 14 Dec   2025 High Season: 15 Dec - 28 Feb & 01 June - 30 Sept		
Standard tent	\$220	\$250
Tree-top tent	\$305	\$350
Standard tent single supplement	\$95	\$105
Tree-top tent single supplement	\$137	\$149
Child rate, sharing with parents (6 to 12 years, inclusive)	\$115	\$149

ACCOMMODATION: RWANDA/EAC/AFRICA CITIZENS & RESIDENTS – PER PERSON	N PER NIGHT	LOW SEASON	HIGH SEASON
2025 Low season: 01 March - 31 May & 01 Oct - 14 Dec   2025 High Season: 15 Dec - 28 Feb & 01 June - 30 Sept			
Standard tent		\$165	\$180
Tree-top tent		\$245	\$265
Standard tent single supplement		\$75	\$80
Tree-top tent single supplement		\$107	\$117
Child rate, sharing with parents (6 to 12 years, inclusive)		\$90	\$100
PARK FEES	1 NIGHT	2 NIGHTS	3 NIGHTS
International adult park fees (per person per night)	\$100	\$150	\$200
International child park fees (6 to 12 years, per person per night)	\$50	\$75	\$100
Pan-African (out of EAC) adult park fees (per person per night)	\$50	\$75	\$100
Pan-African (out of EAC) child park fees (6 to 12 years, per person per night)	\$30	\$45	\$60
Pan-African/EAC Resident adult park fees (per person per night)	\$25	\$38	\$50
Pan-African/EAC Resident child park fees (6 to 12 years, per person per night)	\$15	\$23	\$30
Rwandan/EAC Resident adult park fees (per person per night)	\$50	\$75	\$100
Rwandan/EAC Resident child park fees (6 to 12 years, per person per night)	\$30	\$45	\$60
Rwandan/EAC Citizen adult park fees (per person per night)	RWF 15 000 \$16	RWF 22 500 \$24	RWF 30 000 \$32
Rwandan/EAC Citizen child park fees (6-12 years, per person per night)	RWF 10 000 \$11	RWF 15 000 \$16	RWF 20 000 \$21

Ruzizi Tented Lodge is owned and operated by Akagera National Park, which is managed in partnership with the RDB and African Parks





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FLAT FEES	
VEHICLE ENTRY FEE (PER VEHICLE)	ALL GUESTS
Vehicle/Minibus (Rwanda/EAC/African registered)	\$10
Vehicle/Minibus (Foreign registered)	\$40
Omnibus/bus/overlander (Rwanda/EAC registered)	\$20
Omnibus/bus/overlander (Foreign registered)	\$100
GUIDES (PARK AND COMMUNITY FREELANCE)	ALL GUESTS
Guide for self-drive game drive - 1/2 day	\$25
Guide for self-drive game drive - Full day*	\$40
AMC DAY GAME DRIVES (INCL VEHICLE, DRIVER, GUIDE, MAX 7 GUESTS)	ALL GUESTS
Game drive - 1/2 day (6:30am - 11:30am / 12:00pm - 5:00pm)	\$200
Game drive - Full day (6:30am - 5:00pm / Depart from & return to the southern entrance of the park)	\$350
PRIVATE BOAT TRIP (NON-SCHEDULED TIMES ONLY)	ALL GUESTS
Boat trip - 1 hour (max 11 guests per boat)	\$200
Boat trip - 1 hour (max 20 guests per boat)	\$360

ACTIVITIES - PER PERSON	ADULTS	CHILDREN (6-12)
AMC game drive (half day – 5hrs / max 6 guests)	\$200	-
AMC game drive (full day / max 6 guests)	\$350	-
AMC night game drive (2.5 hours / 2 - 7 guests)	\$40	\$25
Fishing permit (own equipment)	\$25	\$15
Scheduled morning or afternoon boat cruise (1 hours / maximum 11 guests)	\$35	\$20
Scheduled sunset boat cruise (1 hours / maximum 11 guests)	\$45	\$30
Behind-the-scenes tour (1.5 hours, min 4 guests), by appointment	\$25	\$15
Behind-the-scenes tour (1.5 hours, 8 - 12 guests, group rate), by appointment	\$180	-
Walk the Line	\$30	\$20
Community cultural experience, by appointment (1/2 day, minimum 3 guests)	\$30	\$20

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AKAGERA NATIONAL PARK RWANDA

OTHER FEES	_
Recovery fee (Breakdown or assistance from the park)	\$70
Recovery fee coasters (Breakdown or assistance from the park)	\$150
Fines (For breaking any park rules & regulations)	\$150
Landing fee (per aircraft landing within Akagera)	\$50
Research fee (Contact management prior to any research)	\$200
Ranger assistance fee (For researchers / per day / conditions apply*)	\$25
Commercial filming / photography (Per day / Pre-arranged in advance only)	\$400

ANNUAL PASS	USD	RWF
Rwandan / EAC Citizens (Single Pass)	-	95,000
Rwandan / EAC Citizens (Couples Pass)	-	150,000
Rwandan / EAC Citizens (Family Pass)	-	205,000
Rwandan / EAC Residents (Single Pass)	\$300	-
Rwandan / EAC Residents (Couples Pass)	\$500	-
Rwandan / EAC Residents (Family Pass)	\$700	-

## ACTIVITY BOOKINGS

- To make a booking for activities you can call the park reception on +250 (0) 786 182 871 or email: akagera@africanparks.org
- Please provide the following details with your booking request: Name; Phone Number; Activity type; data and time (for boats); Number of people (if there are children in the group, please also provide their age); whether you would like to be invoiced in RWF or USD.
- Park entry fees can be paid on arrival, however, can also be pre-paid so there are no payments to make on arrival. Please provide the following details: Residency status of all visitors (international, resident or national); if there are children in the group, please provide their ages; Number of vehicles and country of registration; Number of days (or nights) in the park
- You will be sent an invoice via email with a link to make the payment online. This can be done by bank transfer (if more than one week prior to your visit), credit card (Visa/Mastercard) or MOMO.
- The booking is confirmed once the payment has been made. The reception will have a copy of your proof of payment on arrival and issue you with a VAT receipt. Please inform the receptionist if you need your TIN number on your receipt for tax purposes.







AKAGERA NATIONAL PARK RWANDA

### ADDITIONAL NOTES

- Guides picked up from reception before 9am and return to the same reception within 5 hours will be considered as ½ day activity. Guides picked up from reception after 9am will be charged for a full day, unless the guide is returned before 12 midday. Guides picked up from midday will be charged ½ day. Guides picked up at reception and travelling with guests through the park, exiting from the north, will be charged for a full day, regardless of the time take. If you wish to exit from the north with a guide, please drop the guide off at Kayonza, they will then catch public transport back to the park (transport fees will be covered by the park for park guides). If you cannot drop the guide at Kayonza, please cover for their transport fee to the north of the gate to Kayonza, this does not exceed 5,000 RWF. If a guide is requested to accompany a visitor to Karenge Bush Camp overnight, an additional fee of 20,000 RWF is applied for the guides accommodation and food at Karenge.
- The Entry fee inclusive of a self-drive game viewing is payable by all day visitors, or per night for overnight visitors staying inside the park. The fee reduces by 50% for the second and third nights and then free for any subsequent nights for up to one week. E.g. for 1 night in the park (and 2 days either side) the fee is payable once, for 2 nights it is payable twice, with the second night reduced by 50%. Visitors staying outside the park are considered "day visitors "and will be required to pay the entry fee for each day they enter the park.
- Children 5 and under are free of charge, no entry fee or activities fees apply. Activity fees rates for children are applicable for 6 12-year olds. 13-year old's and above pay adults rates for entry fees and activities.
- Residency status must be verified with documentation, or international visitor fees may be charged.
- Groups of Rwandan Nationals of more than 20 people automatically receive a group discount of 20% off the normal entry fee price; 12,00 RWF for adults and 8,000 RWF children.
- Game drives operated by AMC include the vehicle, driver and a guide. Pick-up and drop-off locations are within the south of the park only. Half day drives are from 6.30am 11.30am in the morning and 12 5pm in the afternoon. Full day drives are from 6.30am 5pm.
- Night drives begin at 5.30pm and end around 8 -.30pm. You will be picked up and dropped off at your accommodation facility. Only available in the south of the park.
- Boat trips are scheduled at the following times: 07:30 - 08:30 am 09:00 - 10:00 am 15:00 - 16:00 pm 16:30 - 18:00 pm (sunset trip)

Private boat trips can be organized and are charged at a flat rate for the boat, not per person. These should be booked at non-scheduled times starting between 10:30 am - 13.30 pm.

- Annual Passes are available and allow unlimited access to Akagera for a once-off payment for a period of 1 year. Single, Couple and Family passes are offered. The annual pass fee includes entry permits, but does not include vehicle fee or park activities, however, a 10% discount on park activities is offered to Annual Pass holders. Further terms and conditions apply – please read it carefully before purchasing a pass.
- Ranger assistance fees are required when researchers need to leave their vehicle for any reason, for example, to collect samples or set up research equipment, etc. Rangers food and transport for the day is to be provided by the researcher. Rangers are available for any single researcher for a maximum of 4 consecutive days and by prior arrangement only.
- Tent hire does not include any bedding or camping equipment.
- We are cashless. The cashless payment options available are MTN MOMO, Direct Pay Online (DPO), Bank transfers/deposit, and credit card payments (Visa/Mastercard).

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## AKAGERA NATIONAL PARK

RWANDA

## INCLUDED

Accommodation, dinner, breakfast and lunch only.

## EXCLUDED

All drinks, optional activities, park and vehicle fees, flights, transfers, items of personal nature and gratuities.

## RESERVATIONS

Provisional reservations will be held for a period of 14 days where after it needs to be confirmed or it will automatically release. A deposit of 25% is required to confirm a reservation.

The standard terms and conditions apply once a reservation is confirmed.

Full or final payment is due 45 days prior to arrival Payments can be done by EFT or credit card

### CANCELLATION POLICY FOR ACCOMMODATION

More than 45 days prior to arrival:	25% cancellation fee
30 – 45 days prior to arrival:	50% cancellation fee
Less than 30 days prior to arrival:	100% cancellation fee
No show:	100% cancellation fee

### CANCELLATION POLICY FOR ACTIVITIES

20% cancellation fee
30% cancellation fee
50% cancellation fee
100% cancellation fee

## CHILD POLICY

Children of all ages welcome

Akagera is located in a predator dense park and children must be supervised at all times. Management reserves the right to ask a parent to remove a child from an activity.

### CONTACT INFORMATION

<u>akagera@africanparks.org</u> +250 786 182 871 (Park Reception) +250 784 911 955 (Tourism Office)

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## Ruzizi Tented Lodge Terms & Conditions

#### AKAGERA NATIONAL PARK RWANDA

KWANDA

AFRICAN PARKS NETWORK and all its subsidiary Organisations ("Organisation")

## CONSENT

The person making any reservation warrants that he or she has authority to enter into a contract on behalf of the other person/s included in such a reservation and in the event of the failure of any or all of the other persons so included to make payment, the person making the reservation shall by his/her signature thereof assume personal liability for the total price of all reservations made by him/her.

The payment of the deposit or any other partial payment for a reservation on a safari constitutes consent by all Travellers covered by that payment to all provisions of the conditions and general information contained in our brochure and/or website whether the Traveller has signed the reservation form or not. The terms under which the Traveller agrees to these safaris cannot be changed or amended except in writing signed by an authorized director of the Organisation.

## PAYMENT TERMS

All prices quoted exclude any financial transaction charges or rate of exchange fluctuations. Such costs are for traveler's account. All payments must be made in the currency quoted and by wire transfer, EFT or credit card. Upon payment, please email a copy of the Proof of Payment to the reservationist. This information is required to confirm the reservation.

We reserve the right to review published rates at any time in response to exchange rate fluctuations, increases in taxes or any operating costs beyond our control.

We reserve the right to revisit payment and cancellation terms listed in the published rate sheet in the event of radical changes in market demand for the property.

### RISKS

The traveler understands that there are dangers, hazards and risks (Risks) inherent and associated with safari activities and other services provided by the Organization on tour, which may be present at any time before, during and after the traveler's tour, including but not limited to encounters with wild animals, fire, transportation accidents, flash floods, and random Acts of God.

Whilst the Organization will take reasonable steps to ensure that the safari and other services provided are of an acceptable standard, the traveler acknowledges and voluntarily accepts and assumes any and all responsibility for all Risks and agrees to the indemnity and limitation of liability below, which shall apply except if the Organization is found to be negligent in relation to the traveler's participation in the safari or provision of services.

## LIABILITY & INDEMNITY

In the event that the Organization books third party properties on behalf of a traveler, then in such a role Organization serves purely as a reservation's agent for the third part property and assumes no liability whatsoever for an injury, damage, loss, accident or delay to person or property. All reservations for these third-party properties and suppliers are also governed by African Parks' prevailing cancellation policies, terms and conditions unless otherwise noted at the time of confirmation.

## EXCLUSIONS

These include but are not limited to the cost of getting to our camps and inter-camp air transfers; having compulsory insurance to cover for cancellation and curtailment, medical, baggage, lost money and emergency evacuation back home; beverages; gratuities to guides and to staff; any excursion not listed in inclusions and reserve fees.

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## Ruzizi Tented Lodge Terms & Conditions

AKAGERA NATIONAL PARK RWANDA

### RESPONSIBILITY

Neither Organization, nor any person or agent acting for, through or on behalf of the Organization shall be liable for any loss or damage whatsoever arising from any cause whatsoever and, without restricting the generality of the foregoing, shall specifically not be held responsible for loss or damage arising from any errors or omissions contained in its brochure, website or other literature, nor loss or damage caused by delays, sickness, theft, injury or death.

In the event of any safari being rendered impossible, illegal or inadvisable by weather, strike, war, government, pandemic or any other cause or interference whatsoever, the extra expenses incurred as a result thereof shall be the responsibility of the traveler.

The Organization may at its discretion and without liability or cost to itself at any time cancel or terminate the traveler's reservation and in particular without limiting the generality of the foregoing it shall be entitled to do so in the event of the illness or the illegal or incompatible behaviour of the traveler. In such instances, the traveler shall not be entitled to any refund.

#### PHOTOGRAPHY

The Organization reserves the right without further notice to make use of a photograph or film taken on the safari with travelers by our staff or photographers without payment or permission. We guarantee that no photographs of a compromising nature will be used.

#### INSURANCE

Comprehensive travel and medical insurance is required as a condition of reservation.

This insurance should include cover in respect of, but not limited to, the following eventualities: cancellation or curtailment of the safari, emergency evacuation expenses medical expenses, repatriation expenses, damage/theft/loss of personal baggage, money and goods. The Organization, its representatives, employees and agents will take no responsibility for any costs, losses incurred or suffered by the traveler, or traveler's dependents or travelling companions, with regards to, but not limited to, any of the abovementioned events.

Travelers will be charged directly by the relevant service providers for any emergency services they may require and may find themselves in a position unable to access such services should they not be carrying the relevant insurance cover.

#### DELAYS

We cannot be held liable for any delays or additional costs incurred as a result of airlines not running to schedule.

#### **GOVERNING LAW**

This contract and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non- contractual disputes or claims) shall be governed by and construed in accordance with the laws of Rwanda.

#### **JURISDICTION**

Each party irrevocably agrees that the courts of Rwanda shall have exclusive jurisdiction to settle any dispute or claim arising out of or in connection with this contract or its subject matter or formation (including non-contractual disputes or claims).

#### GENERAL

To the best of our knowledge the information on our website, in our brochures, reservations documentation and publicity material is correct on this date. We cannot be held responsible for any inaccuracies or change that may occur hereafter.

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